



686, route 132 Ouest  
Case postale 5025  
Amqui (Québec) G5J 3S5  
Tél. : 418 629-3433

## **CAMPING D'AMQUI INC. RESERVATION POLICY**

### **RATES FOR THE CURRENT SEASON, INCLUDED TAXES**

See pricing on the Amqui Camping website in the "Price rates" section.

Discount :

- No discount is allowed to the customer who has booked less than seven (7) days.
- A 10% discount will be given to customer who has booked seven (7) to twenty-seven (27) consecutive days.
- A 20% discount will be given to customer who has booked twenty-eight (28) consecutive days or more.

### **MINIMUM STAY**

Reservations are not accepted for a single night during the weekend (Friday and Saturday). Only bookings of three (3) nights are accepted at weekend's statutory holidays.

A reservation is a living (for example, there will be 3 to booking records 3 different stays).

### **BOOKING FEE AND PAYMENT**

The booking fee and administration fee **are not refundable** under any circumstances.

When making the reservation, either via the site secure transactions by phone or in person, the customer must pay the following amounts:

- For each stay of six (6) days and less reserved: 100% of the amount is required when booking.
- For each stay longer than seven (7) days: 25% of the amount is required when booking.

Upon arrival at Camping, the customer who booked seven (7) to twenty-seven (27) days shall pay the balance due on their reservation.

However, for the customer who booked twenty-eight (28) days or more, an amount equivalent to 50% of the balance of the invoice will be required upon arrival. The final payment must be made in the middle of the period of stay.

### **RULES CHANGES AND CANCELLATION OF RESERVATION**

You can change your reservation or postpone it in the season, free of charge, up to seven (7) days before the start of your stay, subject to availability of sites at the time of the modification request.



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There will be no changes possible within seven (7) days before the start of your stay. The cancellation policy applies.

- Cancellation of stay of six (6) days or less : No refund at all times.
- Cancellation of stay of seven (7) days and more :
  - In case of cancellation made less than seven (7) days before the date of arrival, no refund will be given.
  - In case of cancellation made seven (7) days or more before the date of arrival, the 25% deposit paid in advance will be refunded.

No refunds will be given for late arrival or a departure before the end of the stay for reasons of Camping Amqui.

Any customer who does not will be presented after the date of arrival, without notice to the direction of Camping, will be eliminated reservation (full room) and the location will be assigned to someone else.

#### **REFUND STARTED AHEAD OF SCHEDULE**

In a departure before the scheduled date, there will be no refund for the customer who has booked less than seven (7) days.

In a departure before the scheduled date, there will be reimbursement for the customer who has booked seven (7) to twenty-seven (27) days. A penalty of \$10 per day will be applied for each day canceled.

In a departure before the scheduled date, there will be no refund for the customer who has booked twenty-eight (28) days or more, due to the privilege obtained an additional discount. However, in case of force majeure (death or disease), a refund is possible.

#### **PRIORITY OR LOCATION ALLOCATION**

The direction of Camping Amqui recognizes no vested right to any person in relation to the length of stay at the campsite.

A campsite available in book does not give the occupant a priority so that it can extend his stay beyond the nights that were booked / paid.

#### **SATISFACTION GARANTEED PROGRAM**

Upon arrival, the customer is not satisfied with the site reserved will have thirty (30) minutes to choose another location available on the campground.he campground.